

Important Safety Notice of Recall

May 3, 2023

Name
Add1
Add2
City, St Zip

Dear HSN Shopper:

We are writing you today regarding the Steam Shot™ Handheld Steam Cleaners that you purchased. Bissell has determined that the product can expel hot water or steam onto users while heating or during use, posing a burn hazard. Consumers should immediately stop using the product.

Bissell, in collaboration with the U.S. Consumer Product Safety Commission have decided to voluntarily recall this product. We are contacting you because our records indicate that you may have purchased one or more of the products affected by this voluntary recall. The products were sold between August 2008 and May 2024. To find out if your product is part of this voluntary recall, we ask that you find the model number located on the product rating label on the bottom of the unit. The model number will be listed in a large black bar on the product label. An example of where to find your model number can be found below. The model numbers of the affected products are as follows: 39N7, 39N71, 39N72, 39N73, 39N75, 39N76, 39N77, 39N78, 39N79, 39N7A, 39N7B, 39N7D, 39N7E, 39N7F, 39N7M, 39N7N, 39N7P, 39N7Q, 39N7T, 39N7V, 39N7W, 29946, 29947, 29948, 29949, 2994B, and 2994W.

Please contact BISSELL to receive either a \$60 digital credit to be used towards a www.BISSELL.com purchase or a \$40 refund. Please visit BISSELL.com/steamshotrecall to fill out the form to receive your digital credit or refund. Or you may contact BISSELL toll-free at 855-417-7001 from 9 a.m. to 9 p.m. ET Monday through Friday and 9 a.m. to 8 p.m. ET on Saturday, or email RecallNA@bissell.com or go online to the above website for more information.

On behalf of HSN, I want to extend our sincere apologies to you for any inconvenience this situation may cause you. If you have any further questions, please call HSN Customer Service at 800.284.3900 between 8-1am Eastern Time, seven days a week. Thank you for shopping with HSN.

Best regards,

HSN Customer Service